If the remotes are “stuck” on SMA and nothing else you’ve tried seems to work

(You’ve detected the receiver again, gone in and out several times, made sure you didn’t turn them on before you hit Engage, you checked the Advanced tab on the Engage Lessons and Assessments to see if you have Teacher Mode selected)

Do this.

Go to the Receiver tab and check under the RF Receiver Options for what the Base Channel is showing. Now, on the remote, press both arrow keys, release, then the +- key and release (you have to do this at warp speed until you see it display a number with the word Channel: beneath. That’s what the base channel needs to be changed to. Do that, Apply, OK—and problem solved.

Why does that happen? I was told that the receivers may have been confused with another set or anything really could have caused the change.